



Safety Measure and Protocol



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Triage staff shall screen patients entering the clinic for symptoms of any infectious diseases.

- Triage Staff shall take the patient's body temperature
- Assess whether the patient is currently experiencing symptoms of any infectious illness



A triage staff shall assess patients entering the clinic for fall risk

- Patients who have fall risk shall be prioritized and assisted by the staff.



Expecting Mother



Child



Elderly Person



Unstable Walk



Use wheel chair/Crutches

Here are other sanitation procedures as precautions:

- Cough & sneezing etiquette and proper handwashing is enforced
- Thorough disinfection of doctor's rooms after every patient
- Alcohol/sanitizer dispensers are placed all around the clinic



Self-registration kiosks and other mechanisms are in place for contactless transactions.



Quality and compassionate patient care is still ensured in clinics as all MyHealth personnel use protective gear and proper sanitation.



To Our Valued Clients,

In an active effort to ensure the quality of MyHealth patient care and safety, we request a moment of your time to answer our online **Patient Safety Feedback Form**. This survey will allow us to identify specific improvements we can make to maximize patient safety within our clinics.

Please rest assured that all information you input into the feedback form will be kept confidential and will only be used for the purpose of improving our services.

You may access the form by scanning the QR code above or by visiting
this link:

<https://bit.ly/3T7HxC0>

MYHEALTHCLINIC

It Starts With MyHealth



**YOUR HEALTH AND SAFETY
IS OUR PRIORITY!**